You are in My Community AGAIN...

What are you looking for NOW!!!

Challenges and Triumphs in a Collaborative Community Outreach Effort

Presented By



Yawanna N. McDonald Tom Potts



Stephanie Yvette Brown



Sonja Favors



Mothers and Daughters Protecting Children's Health Shirley Baker, RN

Topics

- EPA and ADEM History in the Anniston Community
- Communication/Outreach (90-days)
 - Multiple Groups Involved
 - ✓ EPA Region IV
 - ✓ Foothills Community Partnership (PRP)
 - ✓ Alabama Department of Environmental Management (ADEM)
 - ✓ Local Community Groups Mothers and Daughters Protecting Children's Health
 - Resident Education
 - Community Involvement

Background

- AOC signed Jan. 17, 2006 AOC also gave ADEM a significant role in cleanup and outreach activities;
- Residential Yard Cleanup for Lead;
- Historical Foundry Sand Use;
- Needed to inform 10,000 + residences of the availability of a sampling program;
- Aggressive Outreach Campaign;
- Concurrent PCB cleanup

Community Outreach Activities

- Conduct Community Outreach efforts for Zone B for 90 days
- First 60 days of Community Outreach
 - ✓ Distribute Zone B Door Hangers approx 7700 properties
 - ✓ Flyer Distribution (churches, libraries & meeting halls)
 - ✓ Hold Public Availability Meetings
 - ✓ Newspaper Advertisements
 - ✓ Establish Toll Free Telephone Hotline
 - ✓ Radio Announcements
- For Last 30 days
 - ✓ Receive Response
 - ✓ Community volunteers door to door activities





Challenges

- Distrust from Community
- New/Unknown PRP
- Agreement which did not allow for direct contact with residents
- 90 days to reach approximately 10,000+ residents

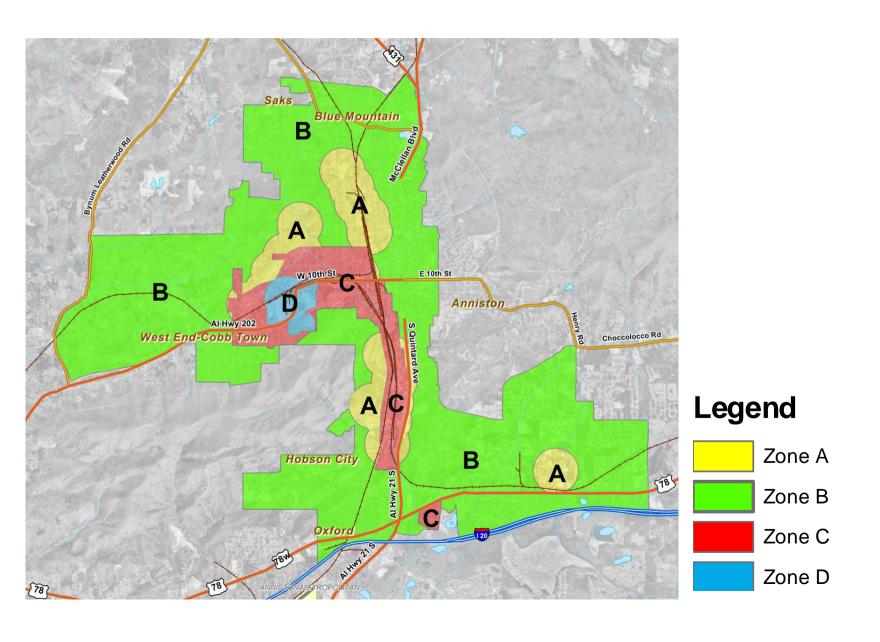
Working with Others...



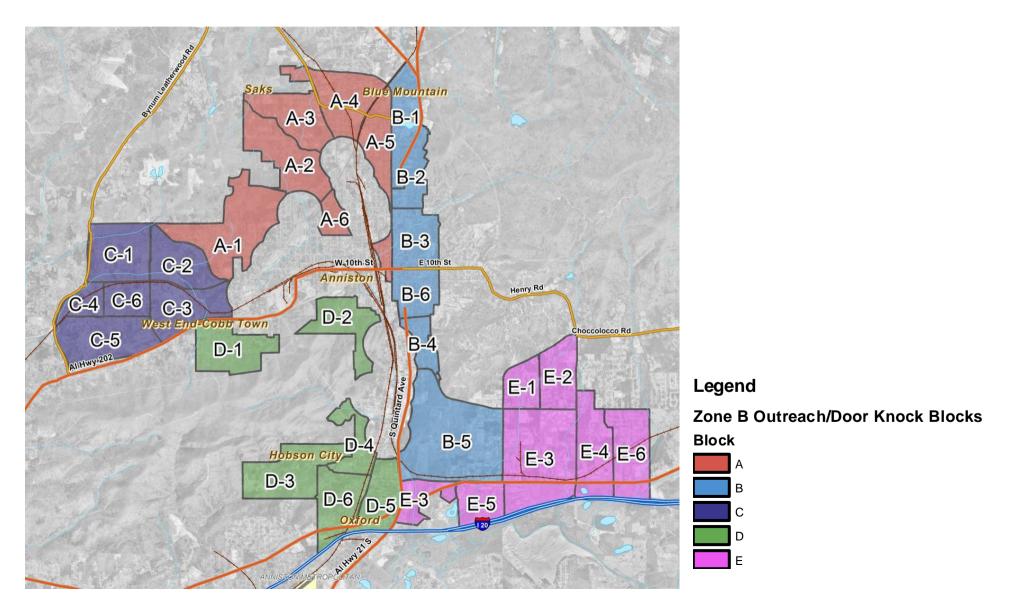


- EPA, State, PRP and Community Collaboration
 - ✓ Not your typical oversight role
 - ✓ Community Group Assistance

AOC Zone Map



Outreach/Door Knocking Campaign Block Planning Map



Door Hanger Campaign Week 1 Teams

			ZONE "B" AREA	
TEAM	TEAM MEMBER	OFFICE	COVERED	# of PARCELS
1	Alex Barnes	Foothills	Α	797
	Tamaria McAlpin	ADEM	С	230
	Linda Starks	EPA	Е	285
2	William Lawson	Foothills	Α	513
	Davis Ajaegbu	ADEM	С	143
	Jody Sumner	Tetra Tech	E	216
3	Donald Erves	Foothills	Α	375
	Brenda Lane	EPA	С	242
	Kedesch Altido	EPA-EJ Intern	E	110
4	Jose Perez	Foothills	Α	643
	Eddie Wright	EPA - Wed-1/2 Thur	С	213
	Pat Carey	EPA Hdqtrs-Thur-Fri	Е	151
	LeeEllen Carter	EPA - EJ Intern		
5	Modrecko Thompson	Foothills Wed-Thur	Α	680
	Gabriel Martinez	EPA - EJ Intern	С	150
			E	176
6	Joey Waits	Foothills Wed-Thur	Α	349
	Shelby Hayhoe	Tetra Tech	С	150
	Donna Henry	Foothills - Fri	E	258
	Sonja Favors	ADEM - Thur		

Door Hanger Campaign Week 2 Teams

TEAM	TEAM MEMBER	OFFICE	ZONE "B" AREA COVERED	# of PARCELS
1	Alex Barnes	Foothills	В	374
	Tamaria McAlpin	ADEM	D	588
	Cynthia Hansen	Tetra Tech		
2	William Lawson	Foothills	В	353
	Jody Sumner	Tetra Tech	D	205
3	Donald Erves	Foothills	В	242
	Corey Diehl-Miller	EPA	D	305
4	Jose Perez	Foothills	В	373
	Pat Carey	EPA Hdqtrs	D	351
5	Mondrecko Thompson	Foothills	В	342
	Chalon Davis	EPA	D	302
	William Wilkerson	EPA		
6	Joey Waits	Foothills	В	352
	Davis Ajaegbu	ADEM	D	286

Working Together...









What made us Successful

- Going Above & Beyond the AOC
- Establishing Credibility in the community
- Working as team members
- Meeting with Key Stakeholders
- Listened to resident concerns
- Didn't make False Promises
- Made ourselves available
- Open to changing strategy "mid stream"
- Focused outreach to churches and other organizations

So...How Did We Do?

- As of June 1, 2007
 - Of the 8,000+ properties contacted, 2,831 signed access agreements received;



What did we learn?

- Community trust can be restored;
- Regulators (Federal and State) and PRPs can work together respectfully, each accomplishing their specific goals;
- Community groups are vital to reaching non-responsive residents;

WHAT WOULD YOU HAVE DONE?

Q & A



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